

*Bart and Charna Axelrod*  
*433 North Highland Avenue*  
*Merion Station, Pennsylvania 19066*

June 14, 2002

Ms. Suzette Trimmer  
Your Other Hand  
714 South Colorado  
Philadelphia, PA 19146

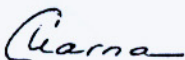
Dear Suzette,

It has been a week since the wedding, and we all are still experiencing the wonderful afterglow of the evening. Bart and I have received so many calls and notes from family and friends, stating how happy they were to have marked this milestone with us.

I don't have the words that could communicate my appreciation for the babysitting services you provided for us. Each of the seven Nannies that were engaged by our guests was perfect! Everyone came on time, established wonderful relationships with the children, and was responsible and flexible in adjusting to the routine. Each sitter was pleasant, and simply delightful. Throughout the weekend, several parents commented frequently that they wished they could take their particular sitter to their respective cities to care for their children, as they were so satisfied with their services. I was so pleased, as I felt very responsible. I am well aware of the importance of having a child well cared for and you certainly fulfilled my highest expectations. I would be more than delighted to provide anyone who is interested with the highest recommendation for your services.

Again, thank you so much for your attention, your concern, and your efforts. Please know that you are performing a wonderful service to the residents and guests of Philadelphia. We are fortunate to have you.

With much affection,



Charna Axelrod